

Date Adopted: 06/24/82
Date Revised: 08/26/04, 06/25/13
Date Reviewed:

SCENIC RIVERS ENERGY COOPERATIVE

Policy S.24 Service on Member Outages

RESPONSIBILITY: CEO and Employees

The Cooperative shall be responsible for electric service up to the point of connection to the member's wiring. If the Cooperative responds to a member's reported outage and the problem is found to be on the member's side of the service, applicable charges shall be applied to the member to cover the Cooperatives crew and equipment costs. The member shall arrange for repair of the member's own wiring, with two exceptions as follows:

1. Dusk to Dawn lights rented from the Cooperative will be maintained free of charge during regular working hours.
2. The load management receiver on a member's premise shall also be serviced free of charge during regular working hours.

This policy supersedes and cancels all similar policies prior to this date.

Information contained in this Policy is subject to update or modification by the Cooperative at any time and at the sole discretion of the Cooperative. Such information includes (but is not limited to) policies, procedures, rates, tariffs and applications. Some information may change as a result of external factors such as new legislation or regulations. Prior to making use of the information contained herein, please check with appropriate Cooperative staff.

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