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Date Reviewed:

## SCENIC RIVERS ENERGY COOPERATIVE

### Policy S.20

### Electric Storage Water Heater Regular Rate Maintenance and Replacement

**RESPONSIBILITY:** CEO and Employees

Members shall have an electric water heater capable of storing enough hot water for their needs under the required load control times set by Dairyland Power Cooperative.

**REQUIREMENTS:**

1. The electric water heater cannot be connected to any other source of energy that does not use electricity as the primary heating component.
2. The member shall have a working water softener.
3. The member is responsible for any electrical wiring or plumbing needs.
4. The water heater will be controlled by the Cooperative's radio receiver load control.
5. Any electric water heater that is subject to a reduced metered rate such as dual fuel or thermal storage will not qualify for this maintenance program.
6. The Cooperative will not be liable for any damages that may occur because of load control interruptions or member equipment failures.
7. It is at the Cooperative's discretion to remove or refuse any member from the electric water heating program when any of the above requirements are not fulfilled.

The Cooperative will provide repair services on the member's electric water heater at no cost to the member. This includes thermostats, elements, and a new water heater, all provided at the Cooperative's discretion. If the water heater is found to be non-repairable the member will either need to sign an agreement to remain on this program for the next two years or the member will be charged a prorated cost of the new water heater.

**NOTE:** The water heater will only be able to heat 7.5 hours Monday thru Friday between the hours of 11:00 p.m. and 7:00 a.m. and for a 2.5 hour period later in the day, set by season. Saturday and Sunday it will not be controlled unless an emergency full load control period occurs during this time.

This policy supersedes and cancels all similar policies prior to this date.

*Information contained in this Policy is subject to update or modification by the Cooperative at any time and at the sole discretion of the Cooperative. Such information includes (but is not limited to) policies, procedures, rates, tariffs and applications. Some information may change as a result of external factors such as new legislation or regulations. Prior to making use of the information contained herein, please check with appropriate Cooperative staff.*

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