

Date Adopted: 10/28/91

Date Revised: 05/29/03, 11/26/12, 06/25/13

Date Reviewed:

SCENIC RIVERS ENERGY COOPERATIVE

Policy S.10 Meter Testing

RESPONSIBILITY: CEO and Employees

The Cooperative will test all meters periodically, with the intent that no meter will go more than twelve (12) years without being tested.

The Cooperative will test a member's meter upon request. If the meter test results are within the standards set by the PSC, the member will be responsible for all costs involved in having the meter tested. If the meter test results are outside the standards set by the PSC, the Cooperative shall bear the costs of having the meter tested.

If a member's meter tests slower than the range permitted by the PSC, a recalculation of bills for service shall be made for the period of inaccuracy. The recalculation shall be done in accordance with PSC service rules for electrical utilities. If the recalculated bills indicate that more than \$10 is due the Cooperative, the Cooperative may bill the member for the amount due. If the recalculated bill indicates more than \$1 is due to the member, the amount shall be refunded to the member. If a refund is due to an inactive member, a notice will be mailed to the last known address and the Cooperative upon demand shall make payment within 3 months.

For all members the period of back billing may not exceed 24 months unless there is evidence of fraud or deception.

Credits due to a member because of meter inaccuracies, errors in billing or misapplication of rates shall not bear interest.

All billing due to meter inaccuracies, errors in billing or misapplication of rates shall be shown separately and identified, with charges and payments due separated from the regular billing.

This policy supersedes and cancels all similar policies prior to this date.

Information contained in this Policy is subject to update or modification by the Cooperative at any time and at the sole discretion of the Cooperative. Such information includes (but is not limited to) policies, procedures, rates, tariffs and applications. Some information may change as a result of external factors such as new legislation or regulations. Prior to making use of the information contained herein, please check with appropriate Cooperative staff.

For the above reasons, the Cooperative requests that the recipient NOT reproduce or distribute this document, or rely solely on its contents to make any business or personal decisions.